

QUALITY OF SERVICE REPORTS

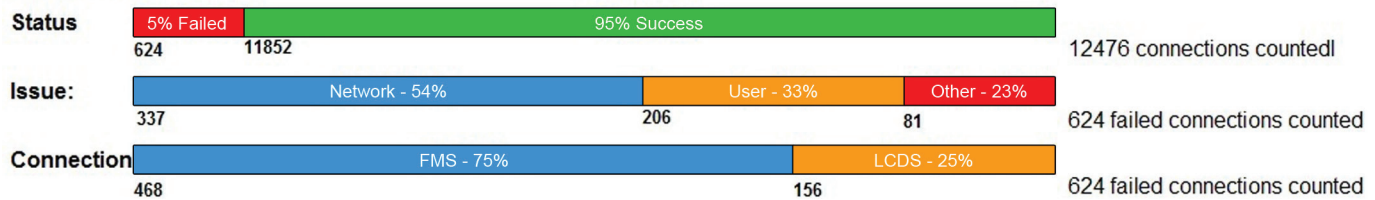
Quality of Service (QoS) reporting gives network administrators an easy-to-use interface that details all connections that are made to your platform. Quickly and easily filter "successful" versus "unsuccessful" connections which are all tagged with time stamp, company, user, issue type (network or user), server connection (FMS or webserver), URL and session type.

Track the cause of unsuccessful connections by port, server, bandwidth, and more. Since all connections are tracked you are able to determine if an issue is systemic or localized. All details for a specific connection are accessible with a single click and a complete error log allows you to pinpoint the cause of the service interruption.

QoS Report

Filters :
 Status:
 Period: to
 Server:

Overview



Detailed

Date	User	User Type	Status	Issue Type	Server Type	Cause	Meeting URL	Full Details
08/01/2011 13:46:34	admin	presenter	Successful	Network	FMS		18238	view
08/01/2011 13:46:34	EliWallach	viewer	Successful	User	FMS		18238	view
08/01/2011 13:46:34	Cambot	viewer	Failed	User	FMS	Insufficient bandwidth	18238	view
08/01/2011 13:46:34	Statler	viewer	Successful	User	FMS		18238	view

Features

- Admin interface that details all of the connections to the platform
- Filter "successful" vs. "unsuccessful" connections by time, user, type, and more
- Monitor and track FMS and web server to pinpoint disconnections
- Determine cause of error by port, server, or bandwidth issues
- Complete error log maintained for easy troubleshooting